

Call Happy Top Up Services – please visit www.callhappy.co.uk/top-up-services for details of how to top-up
 Prices are in pence per minute

Country	Landline	Mobile	Notes
Afghanistan	27	20	
Albania	23	45	
Algeria	9	74	
American Samoa	49	49	
Andorra	5	28	
Angola	9	29	
Anguilla	24	19	
Antarctica	139	139	
Antigua and Barbuda	28	28	
Argentina	2	9	
Armenia	13	26	
Aruba	15	27	
Ascension Island	100	100	
Australia	0*	9	* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 3p/min at all other times.
Austria	0*	9	* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 1p/min at all other times.
Azerbaijan	27	38	
Bahamas	9	9	
Bahrain	14	17	
Bangladesh	4	7	
Barbados	20	30	
Belarus	42	42	
Belgium	7	9	
Belize	28	28	
Benin	42	42	
Bermuda	5	9	
Bhutan	17	17	
Bolivia	16	18	
Bosnia and Herzegovina	21	42	
Botswana	17	29	
Brazil	0*	9	* rate applies to calls made at any time. User must have active credit.
British Virgin Islands	25	25	
Brunei	2	3	
Bulgaria	0*	5	* rate applies to calls made at any time. User must have active credit.
Burkina Faso	24	48	
Burundi	61	65	
Cambodia	8	9	
Cameroon	13	44	
Canada	0*	0*	* rate applies to calls made at any time. User must have active credit.
Cape Verde	22	36	
Cayman Islands	14	22	
Central African Republic	45	78	
Chad	65	79	
Chile	3	5	
China	0*	0*	* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 1p/min at all other times.
Christmas Island	0*	0*	* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 1p/min at all other times.
Cocos Islands	0*	0*	* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 1p/min at all other times.
Colombia	5	0*	
Comoros	57	62	
Congo	59	59	
Cook Islands	99	99	
Costa Rica	5	8	
Croatia	0*	9	* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 3p/min at all other times.
Cuba	79	79	
Cyprus	0*	5	* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 3p/min at all other times.
Czech Republic	0*	19	* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 7p/min at all other times.
Democratic Republic Of Congo	37	47	
Denmark	0*	5	* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 1p/min at all other times.
Diego Garcia	127	127	
Djibouti	40	40	
Dominica	25	29	
Dominican Republic	5	13	
East Timor	69	69	
Ecuador	16	24	
Egypt	9	14	
El Salvador	17	19	
Equatorial Guinea	64	64	
Estonia	0*	51	* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 5p/min at all other times.
Ethiopia	21	29	
Falkland Islands	121	121	
Faroe Islands	19	19	
Fiji Islands	35	35	
Finland	6	5	
France	0*	15	* rate applies to calls made at any time. User must have active credit.
French Guiana	3	9	
French Polynesia	29	29	
Gabon	51	51	
Gambia	40	65	
Georgia	21	38	
Germany	0*	15	* rate applies to calls made at any time. User must have active credit.
Ghana	30	35	
Gibraltar	5	18	
Greece	0*	9	* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 1p/min at all other times.
Greenland	29	29	
Grenada	21	29	
Guadeloupe	3	8	
Guam	9	NA	
Guatemala	19	19	
Guinea	56	56	
Guinea Bissau	47	60	
Guyana	30	31	
Haiti	32	33	
Honduras	16	22	
Hong Kong	3	3	
Hungary	0*	5	* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 2p/min at all other times.
Iceland	0*	5	* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 5p/min at all other times.
India	2	2	
Indonesia	5	9	
Iran	12	19	

Iraq	19	24	
Ireland	0*	19	<i>* rate applies to calls made at any time. User must have active credit.</i>
Israel	0*	5	<i>* rate applies to calls made at any time. User must have active credit.</i>
Italy	0*	9	<i>* rate applies to calls made at any time. User must have active credit.</i>
Ivory Coast	44	48	
Jamaica	27	28	
Japan	3	5	
Jordan	19	21	
Kazakhstan	9	20	
Kenya	7	20	
Kiribati	85	NA	
Kuwait	5	9	
Kyrgyzstan	17	26	
Laos	9	NA	
Latvia	0*	48	<i>* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 3p/min at all other times.</i>
Lebanon	11	22	
Lesotho	47	21	
Liberia	54	63	
Libya	29	52	
Liechtenstein	9	39	
Lithuania	2	5	
Luxembourg	0*	5	<i>* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 5p/min at all other times.</i>
Macau	9	9	
Macedonia	18	45	
Madagascar	69	70	
Malawi	42	54	
Malaysia	3	5	
Maldives	67	67	
Mali	27	47	
Malta	25	25	
Mariana Islands	5	5	
Marshall Island	49	49	
Martinique	3	9	
Mauritania	67	61	
Mauritius	18	18	
Mexico	0*	0*	<i>* rate applies to calls made at any time. User must have active credit.</i>
Micronesia	68	NA	
Moldova	40	42	
Monaco	9	29	
Mongolia	5	5	
Montserrat	30	30	
Morocco	3	67	
Mozambique	9	29	
Myanmar	29	39	
Namibia	10	15	
Nauru	115	115	
Nepal	14	15	
Netherlands	0*	19	<i>* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 1p/min at all other times.</i>
Netherlands Antilles	17	17	
New Caledonia	20	20	
New Zealand	9	15	
Nicaragua	19	32	
Niger	30	30	
Nigeria	11	12	
Niue	82	82	
North Cyprus	3	23	
North Korea	52	52	
Norway	0*	5	<i>* rate applies to calls made at any time. User must have active credit.</i>
Oman	14	34	
Pakistan	8	8	
Palau	39	39	
Palestine	20	24	
Panama	4	13	
Papua New Guinea	66	99	
Paraguay	5	NA	
Peru	0*	0*	<i>* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 3p/min at all other times.</i>
Philippines	13	17	
Poland	0*	4	<i>* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 1p/min at all other times.</i>
Portugal	0*	0*	<i>* rate applies to calls made at any time. User must have active credit.</i>
Puerto Rico	0*	NA	<i>* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 3p/min at all other times.</i>
Qatar	20	23	
Reunion	9	19	
Romania	0*	5	<i>* rate applies to calls made at any time. User must have active credit.</i>
Russia	9	27	
Rwanda	38	37	
San Marino	3	3	
Sao Tome	160	160	
Saudi Arabia	11	16	
Senegal	25	55	
Serbia	20	43	
Seychelles	79	79	
Sierra Leone	53	54	
Singapore	0*	0*	<i>* rate applies to calls made at any time. User must have active credit.</i>
Slovakia	0*	12	<i>* rate applies to calls made at any time. User must have active credit.</i>
Slovenia	0*	9	<i>* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 6.8p/min at all other times.</i>
Solomon Islands	124	124	
Somalia	69	66	
South Africa	12	19	
South Korea	0*	5	<i>* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 3p/min at all other times.</i>
Spain	0*	15	<i>* rate applies to calls made at any time. User must have active credit.</i>
Sri Lanka	21	21	
St Kitts and Nevis	26	29	
St Lucia	23	29	
St Pierre and Miquelon	25	34	
St Vincent and Grenadines	25	29	
Sudan	20	20	
Suriname	19	38	
Swaziland	19	27	
Sweden	0*	9	<i>* rate applies to calls made at any time. User must have active credit.</i>
Switzerland	49	49	
Syria	19	35	
Taiwan	5	12	
Tajikistan	20	22	
Tanzania	49	49	
Thailand	3	6	

Togo	33	47	
Tonga	58	99	
Trinidad and Tobago	10	22	
Tunisia	53	74	
Tunisia - Tunis	53	NA	
Turkey	4	24	
Turkmenistan	15	19	
Turks and Caicos	24	24	
Tuvalu	124	124	
Uganda	42	41	
UK	0*	19	<i>* rate applies to calls made Mon to Fri from 8am to 6pm. User must have active credit. Calls charged at a rate of 0*.7p/min at all other times.</i>
Ukraine	16	26	
United Arab Emirates	15	19	
Uruguay	7	19	
US Virgin Islands	2	2	
USA	0*	0*	<i>* rate applies to calls made at any time. User must have active credit.</i>
USA - Alaska	2	0*	
USA - Hawaii	0*	0*	<i>* rate applies to calls made at any time. User must have active credit.</i>
Uzbekistan	11	13	
Vanuatu	99	99	
Venezuela	5	9	
Vietnam	8	10	
Wallis and Futuna	41	41	
Western Samoa	49	99	
Yemen	18	18	
Zambia	51	62	
Zimbabwe	12	39	

Terms & Conditions:

Ask the bill payer's permission before using the service.

Text to 80077 will cost you £5.00 plus your standard mobile network rates and will be charged by your mobile service provider. Text to 67400 will cost you £10.00 plus your standard mobile network rates and will be charged by your mobile service provider.

Calls billed per minute, include VAT & apply from the moment of connection.

You might be charged by your operator for the call to an access number even if the destination number is engaged or the call is not answered. We will only charge you when your call to the destination number is connected. Please replace the handset after a short period if the calls are engaged or unanswered.

A surcharge of 5ppm is applied if 0800 access number is used

Calls to 03 numbers will cost the same as any other standard fixed line numbers, starting with 01 or 02, and are included as part of any inclusive or free minutes allowances that you may have.

Credit expires 90 days from the last top-up. Rates are subject to change without prior notice.

Top Up amounts are limited to £20 per day and £120 per month for each UK mobile number

Virgin media customers can top-up online by PayPal but cannot top-up via text message. Vodafone customers must only use the service from the mobile which has been used to buy the international calling credit.

Evening & Weekends - 6pm to 8am Mon to Fri, Sat & Sun. Daytime - 8am to 6pm Mon to Fri.

Service Provider: Story Telecom Ltd. Helpline: 0344 545 2000.

For further information visit www.callhappy.co.uk

Rates are correct as of 1st May 2019 and may change without notice, please visit www.callhappy.co.uk for latest prices.